

# VIP Catering

## Les Eplatures Airport

### INFORMATIONS & ORDERS

➔ Please place your order by email:

✉ [info@leseplaturesairport.ch](mailto:info@leseplaturesairport.ch)

### COMPANY INFORMATION

COMPANY NAME :

AIRCRAFT REGISTRATION :

DATE OF DEPARTURE :

DELIVERY TIME :

CONTACT / PHONE NUMBER :

\* All sections must be completed or we will not be able to process your order.

BREAKFAST	AMOUNT	PRICE <u>CHF</u>
➔ BREAD ROLLS		4.50
➔ BUTTER CROISSANTS		5.50
➔ CHOCOLATE CROISSANTS		6.00

**ARESA**  
**Aéroport régional des Eplatures SA**  
Boulevard des Eplatures 56  
CH-2300 La Chaux-de-Fonds

T. +41 32 925 97 97  
[www.leseplaturesairport.ch](http://www.leseplaturesairport.ch)  
[info@leseplaturesairport.ch](mailto:info@leseplaturesairport.ch)

Banque cantonale Neuchâteloise  
CH-2300 La Chaux-de-Fonds, Suisse  
IBAN CH56 0076 6000 S034 3190 4  
Swift BCNNCH22 - Clearing 766

<b><u>CHEESE SELECTION</u></b>	AMOUNT	PRICE <u>CHF</u>
<b>INCLUDING :</b>		<b>30.00</b>
→ BREAD ROLLS		
→ 4PCES OF VARIOUS CHEESES		
→ EXTRA GRAPES		

<b><u>PREMIUM MEATS PLATTER</u></b>	AMOUNT	PRICE <u>CHF</u>
<b>INCLUDING :</b>		<b>35.00</b>
→ HOMEMADE BEEF JERKY		
→ HOMEMADE DRY BACON		
→ HOMEMADE PORK COPPA		
→ LOCAL CURED HAM		

<b>DRINKS</b>	AMOUNT	PRICE <u>CHF</u>
→ MINERAL WATER (5dl)		<b>4.50</b>
→ SPARKLING WATER (5dl)		<b>4.50</b>
→ ORANGE JUICE (3.3dl)		<b>5.00</b>
→ SOFT DRINKS, CAN (3.3dl)	TYPES OF SOFT DRINKS, WINES, CHAMPAGNES AND BEERS MUST BE SPECIFIED ON "REMARKS" SECTION	
→ WINES / CHAMPAGNES		
→ BEERS		

<b>VARIOUS</b>	AMOUNT	PRICE <u>CHF</u>
→ HOT WATER		<b>8.00</b>
→ COFFEE (WITH THERMOS)		<b>15.00 (27.50)</b>
→ ICE CUBES		<b>8.00</b>

## REMARKS / SPECIAL REQUESTS

Type of soft drinks, wines, champagnes, beers, menu on demand and others :

## IMPORTANT INFORMATION

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### Placing an order

In order to guarantee the availability of all your catering needs, we advise the order to be placed at least 48h in advance.

### Cancellation

The cancellation of pre-booked catering services, handling services (Hotel reservations, car rentals, etc.) must be notified latest 24 hours in advance of delivery; for catering orders with a delivery date scheduled for Monday between 1200LT and airport closing time notification of cancellation must be received at least 48h in advance of scheduled delivery. If services are cancelled at any time within the minimum notification period, the client will be liable to Les Eplatures Airport for 100% of the cost of the services ordered. (Please read general terms and Business on the next page)

### Payment

To confirm your order we require **full** credit card details:

Credit card number :	
Name on credit card :	
Exp. date :	CCV number 3digit :

- All the prices mentioned are VAT included.

By affixing their signature to the document, the customer expressly signifies their explicit acceptance and consent to be bound by the specified terms and conditions.

Name : \_\_\_\_\_ Date & Signature : \_\_\_\_\_

## General terms of Business

### Handling, catering, and other services

#### 1. Handling

Les Eplatures Airport offers a limited range of passenger and aircraft handling, aviation fueling and catering services. The airport applies the highest standards of care in the provision of its services to passengers and aircraft. By ordering one of the products offered by Les Eplatures Airport, the client enters a contractual relationship with Les Eplatures Airport. No order can be accepted unless accompanied by a valid address and credit card details.

**Any claim or dispute shall be governed by Swiss law. The sole court of jurisdiction is La Chaux-de-Fonds, Switzerland.**

#### 2. Orders

Catering services must be ordered from Les Eplatures Airport, 48 hours in advance, for the full menu and drinks menu. Orders with a delivery date scheduled for Monday between 1200LT and airport closing time or during public holidays are executed only on a case-to-case basis depending on airport operations and suppliers' availability. A request shall be sent to the airport via email, Les Eplatures airport will then accept or refuse the order by email.

Complementary orders, special requests, and short-term orders (with less than 48h of notice) can be accepted and executed only conditionally and on a case-to-case basis depending on airport operations and suppliers' availability and are subject to an additional 20% surcharge. A request shall be sent to the airport via email, Les Eplatures airport will then accept or refuse the order by email.

#### 3. Terms of payment

The prices applicable are as published by Les Eplatures Airport. Les Eplatures Airport retains the right to modify prices in response to changes in circumstances. The new prices will not apply to previously confirmed orders, irrespective of whether such changes are to the benefit or disadvantage of the client.

Payment is to be made directly to Les Eplatures Airport. The usual credit card details are required at the time of ordering, in order to confirm the reservation.

#### 4. Liability

The liability of Les Eplatures Airport and its employees for damages suffered by the client shall be limited to damages caused by intentional or grossly negligent behavior.

#### 5. Unforeseen circumstances

The client acknowledges that Les Eplatures Airport is subject to the vagaries of weather, and that adverse weather conditions may cause cancellations or delays to flights for periods of up to several days. Nevertheless, the client remains liable to Les Eplatures Airport for payment in respect of a confirmed order.

#### 6. Cancellation

The cancellation of pre-booked catering services, handling services (Hotel reservations, car rentals, etc.) must be notified latest 24 hours in advance of delivery; for catering orders with a delivery date scheduled for Monday between 1200LT and airport closing time notification of cancellation must be received at least 48h in advance of scheduled delivery. If services are cancelled at any time within the minimum notification period, the client will be liable to Les Eplatures Airport for 100% of the cost of the services ordered.

If the stipulated advance notice for an order (para.2) has not been given, the client will be liable for 100% of the cost of any cancellation.

#### 7. Additional conditions

Please notice the opening hours of the Airport (0800- Sunset Time or 2000 whichever is earlier). The full terms and conditions and order forms are published on our website. Les Eplatures Airport reserves the right to vary the general terms of business at any time, in response to changes in circumstances. Alterations in terms and conditions apply with immediate effect. Existing contracts, however, will not be affected by alterations made subsequent to contract.

La Chaux-de-Fonds, June 2023